

Course Title	<b>ORGANISATIONAL BEHAVIOUR</b>
Course Code	<b>MGT 223</b>
Course Purpose and Objectives	This course provides education in organizational psychology and equips students with a sound understanding of theory and research across the sub-disciplines of organizational behaviour. The course introduces students to the range of practical skills and procedures required when practicing occupational behaviour within the industry. Students learn different techniques for managing employees and groups, methods of performance appraisal and effective strategies for training employees.
Learning Outcomes	<ol style="list-style-type: none"> <li>1. Explain how employees influence the field of management and how managers influence employees' lives.</li> <li>2. Apply organizational behaviour concepts, theories and techniques into practical management and organizational settings.</li> <li>3. Apply different methods available for effective training and motivating employees.</li> <li>4. List factors that contribute to job satisfaction and job dissatisfaction.</li> <li>5. Name techniques for managing stress.</li> </ol>
Course Content	<ul style="list-style-type: none"> <li>• Introduction</li> <li>• The individual in the organisation</li> <li>• Motivation</li> <li>• Leadership</li> <li>• Learning</li> <li>• Personality</li> <li>• Management of groups</li> <li>• Technology in the organisation</li> <li>• Structural influences on behaviour</li> <li>• Management in the organization</li> <li>• Management style</li> <li>• Management of change</li> <li>• Managing conflict</li> <li>• Managing stress</li> </ul>